

eTariff COMMUNICATOR

Systrends

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RSS Feeds

RSS feeds are a great way to keep customers informed of upcoming events, training, software releases and company news.

Systrends has designed an RSS feed to be viewed directly from the eTariffManager dashboard.

After logging in to eTariffManager, locate the Systrends News Updates box in the top row to view news, training dates and events from Systrends.

The information to the RSS feed is updated often so check back periodically to view new information. Systrends RSS feed is also available on eTariff.biz and Systrends.com websites.

eTariffManager dashboard also offers a discussion forum for users to discuss related topics including eTariff, FERC and EQR with other eTariff users.

eTariff User Conference 2012

March 28, 29, and 30, 2012 are the dates for Systrends eTariff User Conference at Embassy Suites in Tempe, Arizona.

The second annual eTariff User Conference includes guest speakers, demonstrations, eTariff training, and a tour of Palo Verde, the largest nuclear power plant in the United States.

Topics for the conference include:

- ◆ Electric Quarterly Reports (EQR) moderated by EQR expert and consultant Barbara Bourque from Energy Compliance Consulting, LLC.
- ◆ FERC and eTariff filing process dealing with com-

plex filings by Sara Shahlamian from Wright & Talisman law office.

- ◆ A Smart Grid technology discussion panel on the potential government reporting requirement due to the changing market setting of Smart Grid.
- ◆ Separate eTariff training for beginner and advanced level users by Landon Snyder.
- ◆ Compliance and web viewer product demonstrations by Systrends developer, Dennis O'Connor.
- ◆ Introduction of new features coming to eTariff by Systrends developer, David Shinkle.

We are pleased to include a tour to Palo Verde Nuclear Generating Station. It is the largest facility of its kind and services over four million people in Arizona, California, Nevada, New Mexico and Texas. The tour will explain the uniqueness the facility has to offer compared to other nuclear, coal or natural gas plants in the country.

This year, Systrends will award Kindle Fires to two lucky guests that register to attend the conference.

The eTariff User Conference is a great way to learn more about eTariff, EQR, and Smart Grid technology, and provide Systrends with feedback about what you would like to see in the future with eTariff.

EQR

FERC has proposed changes to the Electric Quarterly Reports and, although we are still waiting for a final ruling, there are certainly going to be some changes happening to the EQR reporting process.

Barbara Bourque from Energy Compliance Consulting (ECC), is not only speaking at Systrends eTariff User Conference in March, but has partnered with Systrends to develop a premier software solution for the new EQR reporting.

The partnership provides a perfect combination of expertise in EQR reporting

requirements and development of energy compliance software solutions. The collective efforts from each company will provide the necessary knowledge to develop



an EQR software solution that will take EQR to the next level.

Energy Compliance Consulting, LLC is a small, woman-owned consulting firm that has provided EQR consulting expertise to hundreds of utili-

ties. Prior to founding Energy Compliance Consulting in 2008, Barbara Bourque, ECC President, worked at FERC for over 25 years, managing the development and implementation of FERC's Electric Quarterly Report program from its inception until 2005.

Barbara worked at Arizona Public Service Company (APS) from 2005 to 2008, managing regulatory compliance on the trading floor.

FERC may not disclose specific requirements until mid December or early January, but when they do, Systrends and ECC will be ready with a solution by the filing deadline.

Systrends and Oracle Partnership



In order to open opportunities and build long-term growth, Systrends has become part of Oracle's Partnership Network (OPN).

OPN has a variety of services, solutions and resources that will help Systrends develop technology based on Oracle platforms and applications.

Oracle's specialization program will allow Systrends to differentiate ourselves in the marketplace and gain a competitive edge by spotlighting our strengths and special skills.

Specialized status provides customers with proof that they will be engaged with an insightful, knowledgeable partner who is expert in the defined product or industry area and able to work with them to develop and implement specific solutions.

Oracle's integration solutions allow Systrends to combine the proven technologies of Oracle-based applications and Systrends custom-built solutions to provide customers exactly what they need.

Currently, Systrends has chosen to

specialize in the following areas:

- ◆ Data Warehousing
- ◆ Oracle Embedded Technology
- ◆ MySQL
- ◆ Oracle Software-as-a-Service (SaaS)
- ◆ Master Data Management
- ◆ Oracle Utilities Applications
- ◆ Java
- ◆ Utilities Industry

Systrends focus in working with Oracle is based around our EDI solution, T²Enterprise. We plan to integrate Oracle's Lodestar application with Systrends T².

Filing Type Changes From FERC

FERC issued a notice of changes to eTariff Refund Report filing types to become effective November 27, 2011.

FERC has added three new filing codes to their list of available filing types. These are:

- ◆ filing code 1190 "Refund Report" for Market Based Rate companies
 - ◆ filing code 1200 "Refund Report" for NGA 311 Gas companies
 - ◆ filing code 1210 "Refund Report" for Oil companies
- Interstate gas pipeline compa-

nies and Traditional Cost of Service Electric companies are not affected by this change. Refund Reports have been part of these program types since the beginning and are available in eTariffManager.

All the Refund Report filing types will use the Report category business process. They will not receive a separate sub docket. The Commission may not issue an order on reports.

This category of Type of filing contains no tariff record infor-

mation. It can only be used to supplement the record of the proceeding.

The Report type of filing is meant to provide tariff submitters a means to make complex filings with FERC in an established proceeding as an alternative to FERC's eFiling website portal for non-tariff filings.

Systrends is currently updating eTariffManager to add the new filing codes which should be available by end of December.



Energy Training Seminars

PGS Energy Training is a leading provider of quality CPE approved seminars for the electric power and energy industries. PGS has trained over 10,000 energy professionals and offers on-site training programs, public classroom seminars, live phone and web based classes.

Topics for their various training courses include:

- ◆ Fundamentals of the U.S. Electric Service System
- ◆ Understanding Today's U.S. Electric Power Industry

- ◆ Fundamentals of Today's Natural Gas Industry
- ◆ Smart Grid, ISO Markets and Wholesale Power Transactions
- ◆ Energy Trading Documentation in the New 2012 Regulatory Environment
- ◆ Risk Analytics and Best Practices
- ◆ Energy Asset Valuation

Systrends has been chosen to be part of PGS Energy Training Preferred Pricing Program.

PGS is offering Systrends customers a 20% discount to any of their training sessions.

This discount can be used in addition to other discounts that are provided by PGS. For example, if you take advantage of their 20% multiple person discount, you can also take advantage of the 20% Systrends discount and save even more.

If you would like to receive the 20% discount promo code please email:
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Visit
www.pgsenergy.com
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